



ORANGE COUNTY PROBATION DEPARTMENT

PRESS RELEASE

1055 N. MAIN ST., 5TH FLOOR, SANTA ANA, CA 92701



FOR IMMEDIATE RELEASE

CHIEF PROBATION OFFICER-STEVE SENTMAN

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- The Orange County Probation Department is continuing the suspension of visitation until further notice at Orange County Juvenile Hall, Youth Leadership Academy and Youth Guidance Center. ONLY attorney and professional visits will be allowed during this period.
OC Probation Department Regional Offices are currently closed to the public, for both adults and juveniles under probation supervision. Telephone contact information is posted. Clients are instructed to contact their assigned Deputy Probation Officer by phone.

Table with 2 columns: Office Name and Phone Number. Rows include Santa Ana Office (SAO), North County Field Office (NCFSO), West County Field Office (WCFSO), South County Field Office (SCFSO), Manchester Office Building (MOB), Juvenile Hall (JH), Youth Leadership Academy (YLA), Youth Guidance Center (YGC), and Central and North Youth Reporting Centers (CYRC and NYRC).

- Clients who were recently released from custody need to call (714) 569-2000 and ask for the Officer of the Day for direction and resources.
Collections information: Until further notice, in-person Financial Appointments at Probation Regional Offices will be temporarily suspended. Collection Officers are available by telephone to answer any questions regarding your account. Contact information for your Collection Officer can be found on your billing statement. If you do not know who your Collection Officer is, you can call the office site (phone numbers listed below) and ask for the Collection Officer of the day.

Table with 2 columns: Office Name and Phone Number. Rows include Santa Ana Office (SAO) Collections, Manchester Office Building (MOB) Collections, Juvenile Hall (JH) Collections, North County Field Office (NCFSO) Collections, West County Field Office (WCFSO) Adult Collections, West County Field Office (WCFSO) Juvenile Collections, and South County Field Office (SCFSO) Collections.

During this time, please utilize the following payment options:

CREDIT CARD PAYMENTS - Your credit card and Probation Account information (beginning with A, J, L, or R) must be available to complete your payment.

- Online: [www.ocgov.com/Probation](http://www.ocgov.com/Probation)
- Phone: (800) 533-0943

CHECK OR MONEY ORDER PAYMENTS

- Payable to: Orange County Probation Department
- Memo: your Probation Account information (beginning with A, J, L, or R)
- Mail to:       Orange County Probation Department  
                  P.O. Box 10178  
                  Santa Ana, CA 92711-0178
- Staff assigned to Field Operations for both Adult and Juvenile Bureaus will continue to work at their normal office locations and be available to clients by phone.
- Day Reporting Centers (DRC) for adults will suspend operations until further notice. Contact numbers for Santa Ana DRC 714-415-7400 and Westminster DRC 714-373-6889
- Youth Reporting Centers (YRC) will suspend operations through April 5, 2020. Contact number for Central YRC is (714) 667-7770 and North YRC (714) 687-6700